

# “The Wailing Wall”

This is an open feedback method that allows workshop leaders to learn about participant views.

The method can be used at the end of a section or module as interim feedback to be taken on board by course leaders or at the end of a workshop as summative feedback.

## Instructions

- Set up pinboards where participants can write comments
  - Depending on the situation you may ask participants
    - to write comments directly onto flipchart paper on the pinboard
    - to think about comments individually and write onto cards to be affixed to the pinboard
      - randomly on the board
        - to be clustered by course leaders
      - under specific headings such as “Useful for my teaching situation” – “Less useful for my teaching situation” – “Inspiring” – “Difficult to follow”
    - to think about comments in pairs and small groups to be affixed to the pinboard
      - randomly on the board
        - to be clustered by course leaders
      - under specific headings such as “Useful for my teaching situation” – “Less useful for my teaching situation” – “Inspiring” – “Difficult to follow”

## Follow-up

- If used after a module it is very important for course leaders to take note of comments and demonstrate to participants that feedback is being taken seriously and where possible integrated into next steps.
- If used at the end of the workshop it is very important for course leaders to thank participants for ideas and to explain how ideas will be integrated into future planning.